

inside scoop

a supplement to the castle branch news, published monthly

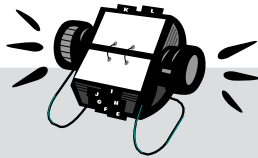
COURTSEARCH

June 2009



HOLIDAY SCHEDULE

SUNDAY, JUNE 21ST
FATHER'S DAY



FOR FURTHER
INFORMATION
CALL Customer Service
866-846-0797

Driving Records

Castle Branch provides instant access to North Carolina Driving Records online and timely access to nationwide and Canadian driving records.

Nationwide Court Research

Our researchers can retrieve civil and criminal records from over 7,500 state and federal courthouses in the U.S. as well as records from Canada.

Employment Screening Sales

Our Employment Screening Division provides extensive background checks on potential employees.

CourtMail — Targeting Specific Clients

Each day, CourtMail compiles a list of all new cases filed by the North Carolina Administrative Office of the Courts (AOC). Each morning, you will receive an email containing the cases that match your specific criteria. You may choose any combination of violations in any North Carolina county, all 100 counties are available. We have standard packages of violations you may choose from (i.e. speeding, DWI, all moving violations, drug charges). A CourtMail representative can provide you with the master list from the AOC if you have specific requests.

Are you looking to target specific people? You may also limit your list to include only specific demographics including:

- Age
- Ethnicity
- Sex
- Zip code(s)

Simply merge the files of prospective clients into your computer and within seconds you are ready to print and mail your letters. CourtMail offers assistance with every step of the process including setting up a letter template and merging the names. We have instructions for Word Perfect, Word with Windows 98 and Word with Windows XP.

If you have any questions or to find out more about how CourtMail can help you get the most out of your direct marketing program, please contact us at 866-846-0797 ext. 2 or email courtmail@castlebranch.com.

NOTICE: Pending Legislation – House Bill 1113

A new House Bill has been introduced that will allow individuals charged with traffic offenses or involved in reportable accidents to choose not to be contacted by attorneys offering legal representation. This proposed legislation would allow the traffic and/or accident offender to OPT-OUT of receiving solicitations for legal services.

While the Bill has been removed from this current session, it may appear in future sessions. Further information may be found at, <http://www.ncga.state.nc.us/Sessions/2009/Bills/House/PDF/H1113v1.pdf>.

Drug Testing

Our drug testing division offers DOT and non-DOT drug testing services across the country in nationally certified labs. Our Drug Testing Administrator is available to write and implement substance abuse policies and procedures.

CourtMail

CourtMail is a direct mail program that is an easy and cost effective way to increase your revenue. By the time you wake up, we have a list of yesterday's traffic violations in a database ready to mail.

CourtSearch Customer Service

We are available to answer any questions you may have about your account or problems you may have while researching.

FAQ

Where does your information come from?

We have a direct connection to the Administrative Office of Courts (AOC) in Raleigh.

How up to date is your information?

We do not use databases. Our information comes directly from the AOC and is as up to date as when it is entered by the clerk of court.

What does soundexd mean?

Soundexd is a search method that delivers results that sound or are spelled similarly to the name entered. This search is helpful if there are variations of a name or if the name has been misspelled by the clerk of court or arresting officer.

Why was I denied access to civil records last night?

Civil records are only available from 9am to 5pm, Monday through Friday.

How far back do the Driving Records available on CourtSearch.com go?

Driving records come directly from the North Carolina DMV and go back 7 years, with 3 years of accidents.

Can you get certified copies?

No, certified copies are only available from the county courthouses. We offer the same information that is available in the courthouses, but it is not certified.

Can you get a DMV record without the number?

No, a DMV number is required to get NC driving records. However, you can search the infraction or criminal index by the person's name and usually the DMV number will be listed on all traffic related offenses.

How far back does criminal information go?

In NC it depends on the county. Most counties automated their records in the mid 1980's.

We are proud to serve the legal community. If we can provide any additional research assistance please contact Melissa Rogers at 866-846-0797 ext. 7225.

